Pay by Phone

This option allows customers to bypass the pay stations and pay for their parking space by phone or via their mobile device. In addition to the $3.00 parking fee, there is a $.50 service charge for each transaction.

Customers that wish to take advantage of this service need to register online or via mobile app at: www.passportparking.com or by calling 1-630-581-2445.

Once an account is registered, customers may pay for their space in one of three ways.

- Call 1-630-581-2445
- Use the mobile app
- Log into your account at www.passportparking.com

When prompted, enter:

- Zone Number
  (posted on the Pay by Phone sign.)

  The PARKING DECK ZONE NUMBER IS 307.

- Your space number.

CONTACTS
General Parking Questions:
Village of Downers Grove
(630) 434-5500

Parking Enforcment/Tickets:
Downers Grove Police Department
(630) 434-5600

YOUR GUIDE TO THE PARKING DECK

featuring

- *DAILY FEE PARKING*

- *PAY BY PHONE*

Village of Downers Grove
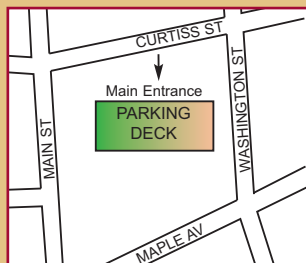801 Burlington Avenue
Downers Grove, IL

Rev. 7/13

Parking Levels

- **LEVEL 1**   4-HR   **FREE** Shopper Parking
- **LEVEL 2**   Employee Permit
- **LEVEL 3**   Daily Fee
- **LEVEL 4**   Daily Fee
- **LEVEL 5**   Daily Fee
            Lot S Commuter

General Notes

- Daily Fee Parking valid between 5:00 A.M. and 3:00 P.M.

- Parking Deck is CLOSED between 2:00 A.M. and 5:00 A.M.

- Disabled parking available on Level 1

- Free motorcycle parking in the designated NE and NW corners on Level 1

- All parking spaces are **FREE** after 3:00 P.M. and on Saturday, Sunday, and Village holidays.
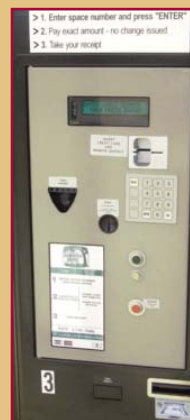
Location

This facility is under 24-hour video surveillance.

Daily Fee Parking

PARKING IS $3.00.

- Park in a designated Daily Fee space.

- Remember or write down your space number.

- Proceed to one of the Pay Stations located on Level 1 near the main elevator or by the west stairwell.

Pay for your space with cash or credit card.
(VISA, MASTERCARD, OR DISCOVER)

CASH:
- ENTER YOUR SPACE NUMBER and press "Enter"
- Insert $3.00 in bills or coins
- Take Receipt

Machines do not give change.

CREDIT CARD:
- ENTER YOUR SPACE NUMBER and press "Enter"
- Insert Card and Remove
- Take Receipt